



# MEMBER INFORMATION

## What is 1.800MD?

1.800MD is a national telehealth company specializing in convenient, quality medical care. With board-certified physicians in all 50 states\*, those in need can obtain diagnosis, treatment and a prescription, when necessary, through the convenience of a telephone and digital communications.

# I have a preexisting condition. Will 1.800MD still accept me?

Absolutely! 1.800MD is not insurance. We do not deny access to quality care because of pre-existing conditions.

# Can I get consultations after hours and on weekends?

Yes. 1.800MD is available 24 hours a day, seven days a week and 365 days a year.

# Is 1.800MD Insurance?

1.800MD is not insurance and services are provided at no cost to you.





# VIRTUAL HEALTH BENEFITS

#### **CONVENIENCE**

Talk to a doctor any time, day or night, on the weekend or when traveling away from home. No hassle of traveling to the doctor's office, urgent care or ER and waiting to be seen.

#### **SAVES MONEY**

1.800MD reduces unnecessary doctor's office and emergency room visits. Up to 70 percent of all urgent care and emergency room visits are unneeded, costly and can be handled with a 1.800MD telephone or video consultation.

#### **QUALITY CARE**

With an average of 15 years of internal medicine, family practice or pediatrics experience, you can rest assured each physician is properly licensed in your state, board-certified and verified by the National Physician Data Base and the American Medical Association.

#### **CONTINUITY OF CARE**

Real-time access to medical records, and the ability to send them to your primary care physi-cian or other providers.

#### WELLNESS AND PREVENTATIVE HEALTH TOOLS

The 1.800MD member portal contains information and tools to help you make informed health care decisions.

#### **E-PRESCRIPTIONS**

If a 1.800MD physician recommends medication as part of your treatment plan, the prescription will be digitally sent to the local pharmacy of your choice.





# WE TREAT A BROAD RANGE OF NON-EMERGENCY **MEDICAL CONDITIONS**

#### **General Health**

Allergies Cold & Flu Pharyngitis Skin Infections Gastroenteritis Ear Infection Pink Eye

Respiratory Infections Sinusitis Sprains and Strains Urinary tract Infection Consulting for International and Domestic Travel

#### **Behavioral Health**

Depression & Anxiety Work-related stress Alcohol or Drug problems Grief and loss Eating Disorders Stress & Pain management Marriage or relationship problems

Personal Distress Eldercare, childcare, and parenting issues Major life events: birth, death, accidents Health care concerns

### 3 SIMPLE STEPS TO GET STARTED



## 01 Register Setup your profile

### On the member field:

Enter the member number in your membership card.

## On the Group Number field:

Enter the group number in your membership card.



**02 Request a Consult Talk to our team 24/7/365** 

Consult with one of our board-certified physicians via secure bi-directional video or phone day or night.



**03 Receive Care** Get a diagnosis

Receive diagnosis and treatment by our physicians to get quality care and peace of mind where ever you are.

Activate your account and talk to a doctor today.









